



CÔNG TY TNHH DỊCH VỤ KỸ THUẬT VÀ BẢO HÀNH THIẾT BỊ AVC AVC TECHNICAL AND AFTER SALES SERVICES CO., LTD









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Head office Tell

E-mail

service@avc-crane.com

Pho Noi A Indutrial Zones, Hung Yen, Vietnam (84.4) 2243 3172 * Fax: (84.321) 3980 591







www.avc-crane.com



VISION

To build AVC Services Co. as one of the most preferred service provider of after sale service for lifting equipments such as overhead crane, gantry crane, Jib crane, monorail ...in Vietnam with professional, high quality and reliable services.



4BUS - GERMANY

CORE VALUES

In AVC Services Co., guideline for all activities are:

- 1 Creative
- 2 Professional
- 3 Focus on customers.
- 4 Loyalty

Commitment: AVC Services Co. commit to deliver best after-sales service for growing demand from our clients.





► TRAINING

- ★ Professional technical staffs of AVC Services Co. have been trained in related subjects in Vietnam and abroad such as Germany, Australia, Japan, Korea and Taiwan.
- AVC Services Co. pays highest attention to training for client's operators in order to maximize accident-free operation of cranes and lifting equipment, to reduce break-down time and to increase productivity.

Training at Australia



Staff training at ABUS - Germany



Staff training at Mitsubishi - Japan



Staff training at SAGA - Taiwan



➤ Training for customer's operator <</p>





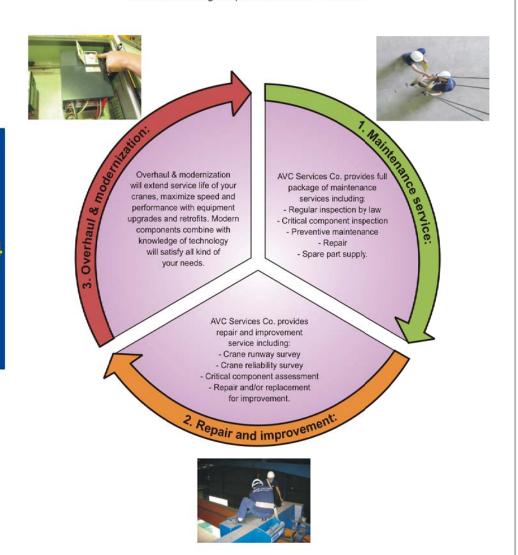




A NEW APPROACH TO SERVICE

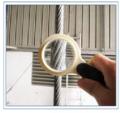
AVC TECHNICAL AND AFTER SALES SERVICES CO., LTD

After sale services are designed to extend the service life of cranes and lifting equipment; to improve performance and availability; to increase productivity and safety; and after all, to increase the highest possible return on investment.



THE IMPORTANT PARTS IN OVERHEAD CRANE WHICH NEED MAINTAIN AND CHECK PERIODICALLY









Hook

Wire rope or chain

Brake

Brake

Motor









Gear box

Gear

Wheel

Rail









Electric component

Power collectors

Power supply system

Steel structure



ORIGINAL SPARE PARTS













CUSTOMER SERVICE CYCLE

Maintenance procedure must be followed the instruction of the manufacturer. Procedure below shows the steps of the procedure in order to reduce sharply non-working time of









ABUS conductor system and part



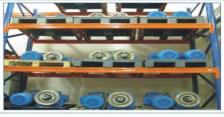
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AVC Services Co. can provide prompt replacement with original parts thanks to large stock of original spare parts









Step 6: Preventive maintenance

the crane.

programs Various preventive maintenance programs will be carried out in order to increase service life of equipment, reduce break down time to best satisfy client needs

MAINTENANCE PROCEDURE

problem identification: Problem must be identified by regular preventive inspection of equipment or by break down report from client to AVC Services Co.



Step 5: Proposal for long term preventive programs

AVC Services Co. technician will provide a proposal for long term solutions to prevent break downs and to reduce operation costs, including time and money, which include preventive maintenance program, on-job training for operators, parts replacement.



Step 4: Reparing

After having approval for proposed solution from client's representative, AVC Services Co. will send most qualified technicians to carry out repairing works in a most time manner

and analyzed, a repair procedure will be set up by AVC high quality service technician.

After problem has been identified

Step 3: Client approval

The problems found with equipment

will be reported to customers with most

cost effective proposal to fix it.